Customer Profile

Largest and most diversified Australasian marketer, wholesaler and distributor of healthcare, medical and pharmaceutical products

- \$12 billion+ annual revenue
- 5,000+ employees
- 100+ locations

Landscape & Core Challenge

In the process of a business transformation project with migration to SAP S/4HANA, implementing SAP Datasphere and SAP Analytics Cloud as their analytics and reporting solution.

In order to meet operational and regulatory commitments, this customer must deliver 36 sales and operations reports to external stakeholders on a regular and recurring schedule.





Solution Requirements:

On a scheduled and recurring basis:

- Automatically generate reports that are filtered for each stakeholder recipient to include only data relevant to each recipient
- Distribute those reports via email to:
 - External stakeholder recipients not part of the SAC user base
 - Strategic internal users
- Provide reports in multiple formats:
 PDF, Excel, PPT

Solution Barriers:

SAP Analytics Cloud Publications restrictions:

- Reports based on SAP Datasphere live data are not supported
- Excel format output is not supported
- Limits on volume of Publications below required level

Problem & Pain: Not satisfying this critical requirement would mean significant change to their digital transformation process plan. Changes would include an analytics technology shift with associated delays, all while initial go-live was scheduled to happen within 90 days.

Customer Problem

Expanded Solution Considerations

- High-performance, timely broadcasting
- Split and send data to internal and external recipients
- Broadcast Excel data (50,000 records) via email with dataset filtering
- Broadcast PowerPoint and PDF files with embedded, filtered datasets
- Security integration MFA, OKTA
- Secure broadcast via SFTP
- Use Excel and PowerPoint templates for professional look and feel
- Monitoring & tracking success/failure notifications
- Performance: threading and scalability

Outcomes & Customer Success

APOS Publisher for Cloud was successfully deployed:

- Initial critical use cases have been met
- Regulatory commitments being satisfied
- SAP Datasphere and SAP Analytics Cloud Go-Live achieved
- Future use cases will expand the value of SAP Analytics Cloud and APOS Publisher for Cloud

